



O.H.E. is proud to be an Affiliate of ANPD

See page 3 for updated logo and name change details!

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OHE

Organization of Healthcare Educators

The O.H.E. Report

Volume 6 Issue 1

November 2012

January 2012 Program: "Improving Quality and Safety: Collaboration

Our installation program "Improving Quality and Safety: Collaboration between Service and Academia" was warmly received by the attendees. Our speaker was Mary Lynne Knighten, MSN, RN, PN, NEA-BC, DNPc, Senior Director of Patient Experience and Care Delivery at St. Francis Medical Center

This presentation discussed how developing effective teams can increase the collaboration between service and academia. Mary Lynne defined highly

effective teams and provided strategies to create a team oriented culture. She also explained how to build highly effective teams to improve quality, safety, and service in the clinical setting. There was a group activity to promote interaction, engagement, and ideas to take back to the work place.

Thank you to all who participated in this successful program!

Do you have ideas for a great program? We would love to hear them! Remember- we are

here to provide tools to help you meet your education needs. -Lynette Dahlman



Michele Deck: Building Bridges and GIFTS

Our September program was a two-fer! We brought our members two programs in one!

Michele L. Deck, RN, BSN, MEd, LCCE, FACCE is an internationally renowned presenter, author, and educator. She is known for her innovative teaching methods in the field of healthcare education and training- named "Best Over All Trainer", she shares her training expertise with people from around the globe.

The morning session, titled **Building Bridges**: Spanning the Generations: featured the value and importance to traditionalists, baby boomers, generation X, and generation Y and how those can sometimes be in conflict. Michele helped participants discover the

talents for everyone in the workplace, helping to gain a deeper understanding of what motivates each group and how they react to differing situations.

The afternoon session, titled **GIFTS: Great Ideas for Teaching Staff/Students/ Stuff**: featured ways to illustrate conceptual ideas so that everyone "gets it". Michele helped participants learn ideas and methods to teach difficult concepts your staff needs and helped discover new ways to hone critical thinking skills.

Participants commented on some of the teaching tools they found helpful or inspiring:

- What gen X & Y want is not necessarily, what we think



- I wrote down 6 techniques that I will implement & share @ our faculty meetings
- Love "energizing break"
- The "weakest think" is a clever way of learning/ discussing concept ideas
- Create/discuss "moments of trust" to develop better relationships
- Create a story -teach staff to learn about clinical/critical thinking

-Lynette Dahlman

Message from the President



Message From the President Debbie Reid, MSN, RN-BC, CPON

Happy fall!
Where has 2012 gone? It seems like each year begins with all the planning for the year, all the projects we want to accomplish, the goals we set for ourselves both at work and home and then in a blink of an eye the end of the year is upon us. Just as you begin on a project you are then asked to make 2 to 3 other things a priority. As you begin to work on those priority items you are then told by the way the joint commission will be here any day so that now becomes your priority. Weeks pass with no visit from the joint commission and now you are months behind on the project you started at the beginning of the year and those 2-3 priorities things still need to be taken care of.

Now you are mid-way into the year and the joint commission shows up unannounced as they said they would – you get through their visit, take a breath and are then told Magnet re-designation must be your priority. Magnet could come and visit us anytime in a 2month period so start that education now. Several

weeks of Magnet education go by in anticipation of their visit – nothing else can be done during this time! The Magnet appraisers come and go over a 3 day period of time – you take a breath again and look at the list of items you planned at the beginning of the year, and of course those 2-3 other priorities you were asked to work on over 6months ago. It is now the end of November!

What happened to the time, to our goals and projects? Now, I just sigh and say to myself, 2013 will be a more productive year - really? I guess this is what being in education is all about – going with the flow, adapting to obstacles and changes and getting the important things done when they count the most.

Being a part of OHE was definitely a highlight of my year. We had some fantastic programs this year and are looking forward to more in 2013. We just completed the nomination and voting period for our new board; results will be announced at our January installation meeting. We have several positions on the board that are appointed by the president.

This year we would really like to bring on someone to oversee our newsletter, someone to oversee our website, and someone to oversee our student sponsorship program. If any of these areas interest you please let the current President of OHE know right away, e-mail Debbie Reid at dreid@chla.usc.edu.

2013 membership renewal is



going on right now as well, please do not forget to renew.

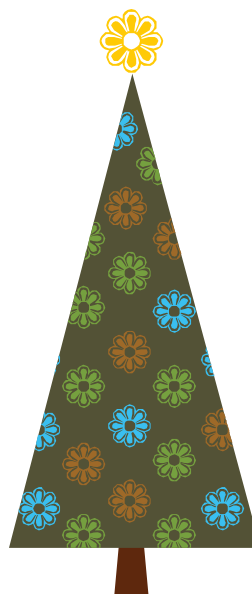
Contact our membership VP Nicole Olsen-Garcia, email nogarcia@chla.usc.edu for a renewal application.

Well it is almost time to say goodbye to 2012 and welcome in 2013. I hope you have some time over the Holidays to reflect back on what you accomplished in 2012 and what you would like to accomplish in 2013.

I would love to grow our membership in 2013 and get more people involved on our Board – we really need you!

Happy Holidays to all!

Debbie



2012 OHE Board Members

PRESIDENT:

Debbie Reid, MSN, RN-BC,
CPON dreid@chla.usc.edu

PRESIDENT-ELECT:

Jessica Klaristenfeld, BSN, RN-BC
JKlaristenfeld@chla.usc.edu

VICE-PRESIDENT/

PROGRAM CO-CHAIRS:

Miriam Melgar-Atanaya, MS, BA
miriam.melgar@huntingtonhospital.com
Angelica Acosta, MSN, RN;
angelica.acosta@huntingtonhospital.com

VICE-PRESIDENT/

MEMBERSHIP:

Nicole Olsen-Garcia, RN, MSN,
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SECRETARY:

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Susan Berg-Levy RN, MS
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HISTORICAL ADVISOR

Susan Shieff RN, MS
sue.shieff@gte.net

PAST PRESIDENT/COPPS CHAIR

Lynette Dahlman MSN, RN-BC
lynette.dahlman@huntingtonhospital.com

Would you like more information on how you can join us and contribute to our community of professionals? Contact Debbie Reid at (323) 361-5191 dreid@chla.usc.edu

Save the Dates for 2012-2013 Events

Here is what we have planned for 2013:

2013 Save the Dates:

January 18, 2013

Installation at the California Endowment

April 12, 2013

June 28, 2013

Please join us July 16-20, 2013 at the **ANPD Conference** in Dallas, Texas!!

September 20, 2013

November 15, 2013

January 24, 2014

Installation of 2014 Board at the California Endowment

Interested in any or all of these events?

Contact Miriam Melgar-Atanaya
(626) 397-5055

miriam.melgar@huntingtonhospital.com



Education is not the filling of a pail, but the lighting of a fire.

- William Butler Yeats

NNSDO Changes Names, Logo and Website!

If you attended the NNSDO conference in July you heard the exciting news! During the Annual Business Meeting, news of a new name, the [Association for Nursing Professional Development](http://www.anpd.org) (ANPD) and logo were revealed by the NNSDO Board of Directors. Recent changes to the Scope and Standards for the nursing staff development specialty incorporated new language that indicated a shift away from "nursing staff development" to "nursing professional development." An appointed task force assessed the impact of this new vernacular, and recommended NNSDO change its name in order to better meet the new demands for nursing professional development. In order to be positioned for future success and growth, and to act

in the best interest of the membership community, NNSDO decided to continue down the path of a rebrand.

Save the date for the first Annual Convention under the new name in Dallas, Texas from July 17-20, 2013. The Annual Convention is an invaluable resource for ANPD members offering contact hours, educational sessions, networking opportunities, new products and services and much more.

The 2013 Annual Convention will offer more contact hours than past years!

Along with the new ANPD name and logo, look out for a newly designed web-



site! The new website not only reflects the new image, but will have improved navigation and a layout to focus on the content you need to know. www.anpd.org

ANPD's National Office is moving to a new location during the Thanksgiving holiday.

As of Nov. 26, 2012, ANPD's new address will be:

330 North Wabash Avenue, Suite 2000
Chicago, IL 60611

All phone numbers, fax numbers and email addresses will remain the same.

-Debbie Reid

July 20, 2012 Program: The Journey to Excellence-Attaining Magnet® Designation

Our July program was held at the California Endowment, and was designed to share information regarding the road to successful Magnet designation from ANCC.

Our speakers, **Lulu Rosales, MSN, RN, NE-BC** Director of Professional Practice/Magnet Program at Huntington Memorial Hospital, Pasadena, and **Susan Crandall, RN, BSN**, Magnet Program Co-Manager from Children's Hospital LA collaborated to bring us a dynamic and highly informative presentation. Drawing upon their diverse experience and positions, Lulu and Susan provided us with strategies that were successful at their organizations to prepare, educate and train staff for initial or re-designation.

This program utilized the theme from a well known motion picture and had us "Following the Yellow Brick Road" on a path of Magnet® designation and re-designation. Program participants ranged from those already designated- hoping to gain insight into successful sustainability strategies, as well as those well on the path, and those just beginning to take those first steps on the exciting journey. A great program overall!

-Lynette Dahlman



Are you a member of ANPD (NNSDO)?

Being a member has its advantages— like access to:

- Member Forum
- CE Opportunities
- Conferences
- Best Practices
- Leadership Opportunities

Go to <https://www.nnsdo.org/>
For more details



2013 ANPD Conference
Dallas, Texas
July 16-20 2012



We're on the Web!
<http://www.o-h-e.net/>

Would you like to contribute to our newsletter? Contact Jessica Klaristenfeld (818)620-5992
JKlaristenfeld@chla.usc.edu

The **Organization of Healthcare Educators** was founded in 1979 as a local chapter of the American Society for Healthcare Education and Training. **OHE** is a non-profit organization that provides a forum in which healthcare education professionals can gain a broader perspective in healthcare education issues of local and national importance, and a setting in which healthcare educators can come together to network, share ideas and problem solve mutual educational objectives.

OHE Board

Meetings are open to all Members!

The Board meets every other month . Please join us. We welcome your input and expertise.

Remaining 2012 Board Meeting Date:
November 29 (following program)

Contact Debbie Reid: (626) 397-2374



Magnet Conference in October at LA Convention Center



Well, it finally came to the West Coast! The annual ANCC Magnet® conference took place October 10-12 at the Los Angeles Convention Center.

The Magnet Recognition Program® recognizes healthcare organizations for quality patient care, nursing excellence and innovations in professional nursing practice. Consumers rely on Magnet designation as the ultimate credential for high quality nursing. Developed by the American Nurses Credentialing Center (ANCC), Magnet is the leading source of successful nursing practices and strategies worldwide.

At the ANCC National Mag-

net Conference®, more than 7,000 nurses and nursing executives from top hospitals celebrated Magnet Recognition and gather to share evidence-based practices. This is the official annual conference of the prestigious Magnet Recognition Program®, serving as both a celebration of accomplishment for newly designated Magnet® organizations and a showcase of best nursing practices for the Magnet community.

This year, a number of local Magnet® hospitals served as sponsors, and contributed hundreds of hours of support by their nurses in the way of facilitators, ushers, and other support services. Several OHE

member hospitals participated in this support including Huntington Hospital, Children's Hospital LA, Torrance Memorial Medical Center, UCLA and Cedars.

OHE member Lynette Dahlman and past OHE speaker Lulu Rosales were fortunate to have a podium presentation featured at the conference. Additionally, Huntington had a poster presentation on reduction of VAP and a virtual poster that described the benefits of Service-Academia relationship. The Magnet® conference will be in Orlando, FL next year.

-Lynette Dahlman



An Innovative and Stellar Partnership: Plotting a Course to Meet IOM Recommendation #4
Lynette Dahlman, MSN, RN-BC and Mary G. Harper, PhD, RN-BC
Huntington Hospital and Western Governors University College of Health Professions

Introduction	Recognition Methods to Address Challenges	Conclusion
<p>Background</p> <p>Western Governors University (WGU) and Huntington Hospital (HH) have entered into a partnership to address the Institute of Medicine (IOM) Recommendation #4: "Improve the care of the patient by ensuring that the care is based on evidence and that the patient is an active participant in decisions about their care."</p> <p>Strategic</p> <p>WGU and HH have entered into a partnership to address the IOM Recommendation #4. The partnership will focus on the following areas:</p> <ul style="list-style-type: none"> Developing a clinical nurse recognition program to recognize and reward professional excellence. Implementing a virtual poster to describe the benefits of the Service-Academia relationship. Reducing VAP (Ventilator-Associated Pneumonia) through evidence-based practices. 	<p>Background</p> <p>WGU and HH have entered into a partnership to address the IOM Recommendation #4. The partnership will focus on the following areas:</p> <ul style="list-style-type: none"> Developing a clinical nurse recognition program to recognize and reward professional excellence. Implementing a virtual poster to describe the benefits of the Service-Academia relationship. Reducing VAP (Ventilator-Associated Pneumonia) through evidence-based practices. <p>Organizational Challenges</p> <p>WGU and HH have entered into a partnership to address the IOM Recommendation #4. The partnership will focus on the following areas:</p> <ul style="list-style-type: none"> Developing a clinical nurse recognition program to recognize and reward professional excellence. Implementing a virtual poster to describe the benefits of the Service-Academia relationship. Reducing VAP (Ventilator-Associated Pneumonia) through evidence-based practices. 	<p>Organizational Results</p> <p>WGU and HH have entered into a partnership to address the IOM Recommendation #4. The partnership will focus on the following areas:</p> <ul style="list-style-type: none"> Developing a clinical nurse recognition program to recognize and reward professional excellence. Implementing a virtual poster to describe the benefits of the Service-Academia relationship. Reducing VAP (Ventilator-Associated Pneumonia) through evidence-based practices. <p>Faculty Feedback</p> <p>WGU and HH have entered into a partnership to address the IOM Recommendation #4. The partnership will focus on the following areas:</p> <ul style="list-style-type: none"> Developing a clinical nurse recognition program to recognize and reward professional excellence. Implementing a virtual poster to describe the benefits of the Service-Academia relationship. Reducing VAP (Ventilator-Associated Pneumonia) through evidence-based practices.

WESTERN GORVERNORS UNIVERSITY | Huntington Hospital | Lynette Dahlman | Mary Harper